

## News from the Internet and Cable Committee

Our Cable TV & Internet Contract was signed June 13, 2022, with our current provider (ISS). Our provider will begin to order the new Advanced Entertainment Package equipment (AEP). Once the equipment is here and installed in the ISS building the AEP devices for the home will be made ready for distribution.

ISS personnel will provide a demonstration of the devices and onsite training for the homeowners in the Clubhouse, **date not yet determined**. The Internet and Cable committee (**Richard Evans, Keri Knapp, Ken Stringer, Chris Turner, and John Werely**) have agreed to assist in the roll out of the AEP devices. Once ISS provides a demonstration of the devices, and the equipment is here, ISS will begin installing the AEP devices with help from the committee. The homes on **the west side that are in residence** in July and August will be installed first. From there the distribution will move to the other areas until all devices are installed. As the snowbirds return in the fall there will be more onsite training and the distribution will continue until all homes have their devices.

If a homeowner does not have Internet access, the device will work as a selectable guide, however none of the streaming function will work.

Current users of TIVO must check their TIVO model as some versions of TIVO will not work with the AEP device. Look for the equipment identification tag on the unit.

### **1. TIVO Models that will work with the new system:**

TIVO Roamio OTA, TIVO Bolt Cable, TIVO Bolt VOX Cable

### **2. TIVO Models that will NOT work with the new system:**

TIVO Bolt OTA, TIVO Edge OTA and Cable

We will provide another update in August as the installation progresses. Feel free to contact the committee with any questions.